FORUM VIRIUM HELSINKI

You have left your contact information with Forum Virium Helsinki so that we can tell you about Jätkäsaari's smart transport experiments. That's why you are on our mailing list for resident developers.

Hello Jätkäsaarelainen!

With the new City Feedback App, you give feedback to the city and share information with other city residents. Download the app and develop a more functional city!

City Feedback App is an information sharing channel intended for everyone moving around the city. Through it, you can give and browse feedback that has been left to and from the city. Everyone who has downloaded the application can see the messages already left and can send their own feedback and development suggestions while logged in.

The application is based on the idea that people moving around the city are the first to notice when something needs to be fixed or something is not working. You can leave feedback about, for example, full trash cans, fallen signs, broken benches and inadequate traffic management.

Messages concerning certain topics are directed to the feedback systems of the City of Helsinki. Users can see when the feedback has been processed and when it has been acknowledged as done.

The rest of the feedback remains for users to share information together. For this reason, recommendations and other observations can also be added to the application.
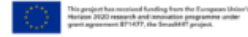
City Feedback App is a secure application that complies with the general data protection regulation and personal data principles. The user is told openly and transparently what information is collected and shared and for what purpose. He can revoke the permissions he has given at any time.

Testing of the City Feedback App started in April 2022. The application was developed by [InfoTripla](#) in cooperation with [Forum Virium Helsinki](#) . The service will be developed until the end of 2022 as part of the SmashHit project. At the same time, further possibilities are explored.

The Smashhit project promotes the data economy by creating new and better services, sharing data securely, and streamlining permission practices for sharing data. For Helsinki, the project focuses on smart traffic experiments, where solutions are developed according to own data principles. Development work will be done based on user feedback in the future as well.

The City Feedback App is currently available for Android phones - download it from the [Google Play Store](#) and start making an impact!

Note! If you have any questions related to the use of the application, please contact: kaskapalvelu@aebi-schmidt.com

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